



Job Posting

Position: Business Ambassador
Reports to: Clean and Safe Program Manager
Salary Range: \$15-18.00/hr.

What Does A Day In The Life Of A Business Ambassador Look Like?

Under the guidance of the Clean and Safe Program Manager, the River District Business Ambassador acts as a liaison to local business and a resource for our unsheltered neighbors. You will work within the 1.25 square miles of the River District and maintain an accurate database of each business and its vital details. You will work with City, County, and private social services to connect persons experiencing homelessness to available resources and also work with law enforcement and private security to ensure criminal activity is addressed with the appropriate action. You will assist merchants in mitigating issues that affect the safety and security of River District, record and report all infrastructure hazards as well as instances of blight or vandalism including graffiti, broken pedestrian lights, broken windows, and other problems. You may also interact with or call for emergency medical care if you see people in need of medical attention. You help your teammates and take pride in making the River District a better place for people to live and business to thrive. You always take pride in the job you are doing and go home each night knowing you made a difference!

What We Expect From You

- We expect that you will show up for your shifts on time and ready to work.
- Develop a full and accurate database of all businesses currently operating inside the 1.25 square mile area that is the River District.
- This work is largely completed outside and on foot and you may get dirty. If you are a germaphobe this likely is not the job for you.
- You must be able to walk, on foot, for an 8-to-10-hour shift exposed to all weather conditions including heat, cold, rain, and sunshine.
- The ground underfoot may be uneven, dirt, grass, concrete, asphalt, or gravel and you must be able to navigate it all.
- You will interact with unsheltered neighbors living outdoors, business owners, property owners, law enforcement, private security, and lots of other people. We expect you to be respectful and kind to all of them and offer the appropriate resource for each situation. Training will be provided and you should be able to problem solve proactively.
- You must be able to follow routes and schedules and respond in a timely manner to business requests within the PBID boundaries.
- You may be asked to assist Public Space Services team members and provide support for people experiencing homelessness during when homeless encampments are relocated.
- You are an ethical person with a strong work ethic and you maintain behavior appropriate to performing and accomplishing assigned duties
- You may be asked to complete other duties as assigned.
- You will maintain a clean and neat uniform and dress appropriately for the current daily weather conditions.
- You will attend any trainings and / or meetings required by your leadership.
- You will accurately track statistics as directed by your team leader. This is important so the River District has accurate data which allows us to continue our programs.
- Some of the stuff we do is heavy lifting so you must be able to lift at least 50 lbs.

Our Vision: A vibrant, mixed-use urban community with an eclectic mix of residential and commercial land uses topped off with riverfront views and a variety of parks, plazas, and open space.



What You Can Expect From Us

The River District offers employer assisted health and dental benefits and retirement savings plan, paid time off, paid holidays, a living wage, and opportunities for advancement.

Attributes That We Value:

- ✓ Teamwork
- ✓ A “can do” attitude.
- ✓ Ability to communicate effectively with others.
- ✓ Ability to proactively complete tasks and problem solve independently or with teammates.
- ✓ Strong work ethic
- ✓ Ability to remain calm under pressure and manage competing deadlines.

Special Skills, Life Experience or Licenses That We Would Be Delighted To Find Out You Have

- ✓ Experience as a social worker or homeless navigator
- ✓ Lived Experience with homelessness
- ✓ Prior work in the public safety realm
- ✓ Drivers License and Clean driving record
- ✓ Working knowledge of radio “9 codes”, phonetic alphabet, and radio procedures
- ✓ Working knowledge of local and state codes and ordinances

To apply, submit cover letter stating why you want to be considered, résumé, three business references, salary expectations, and date of availability to INFO@RIVERDISTRICT.NET
Please reference BUSINESS AMBASSADOR TEAM MEMBER in the subject line.

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